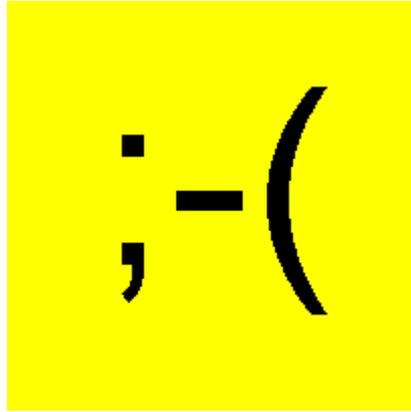


Neosteel Products

Cancellation Policy



Right of Revocation

You have the right, within fourteen days to revoke this contract without giving reasons. The revocation period is fourteen days from the day on which you or a third party, named by you, who is not the deliverer, have (or has) taken the last goods of a delivery in possession.

In order to exercise your right of revocation, you must declare to us, Neosteel GmbH, Gehlerter Weg 5, 57627 Hachenburg, Germany, represented by the managing directors Astrid Mende and Dr. Reinhold Mende, Tel. /Fax 0049-2662-5078528, e-mail: info@neosteel.de , by means of a clear statement (e.g. by letter with the post, fax or e-mail) about your decision to revoke this contract. For this purpose you can use the attached Sample Revocation Form, but is not mandatory.

For preservation of the period of revocation it is sufficient that you mail the notification of the exercise of the right of revocation before the end of the revocation period.

The right of revocation is not valid among others for the following contracts:

- contracts for the supply of goods which are not prefabricated, for their manufacturing is an individual selection or determination significant by the consumer, or which are custom made for the personal needs of the consumer,**
- contracts for the supply of sealed goods, which are not suitable for return for reasons of the health or hygiene, if their sealing has been removed after delivery,**
- contracts for the supply of audio or video recordings or computer software in a sealed box, if the seal has been removed after the delivery,**
- contracts for the supply of newspapers or magazines with the exception of subscription contracts.**

Consequences of Revocation

If you revoke this contract, we have to repay you all the payments, which we received from you, including the costs of delivery (with the exception of the additional costs arising from the fact that you have chosen a different type of delivery as the cheapest standard delivery offered by us), without delay and no later than within fourteen days from the day on which the notification of your revocation has been received by us. For this repayment we use the same currency, you have used in the original transaction, unless otherwise explicitly agreed about with you; in no case be fees charged for this repayment. We can refuse the repayment until we have received the goods back or until you have supplied proof that the goods have been returned, whichever is the earlier.

You have to send back or deliver the goods to us immediately and in any case not later than within fourteen days from the date on which you inform us of the revocation of the contract. The period of revocation is preserved if you ship the goods before the expiry of the period of fourteen days. You have to pay the direct costs of returning the goods. You will need to pay for a possible loss in value of the goods only, if this loss in value on a test of the nature, properties, and operation of the goods is due not necessary when dealing with them.

Sample Revocation Form

(if you want to revoke from the contract, please fill in this form and send it back)

To: Neosteel GmbH, Gehlerter Weg 5, 57627 Hachenburg, Germany, represented by the managing directors Astrid Mende and Dr. Reinhold Mende, fax: 0049-2662-5078528 (from the USA please dial 01149-...), e-mail: info@neosteel.de:

I / we (*) hereby revoke the of me/us (*) entered contract for the purchase of the following products (*) /the rendering of the following service (*):

Ordered on (*) /received on (*):

Name of the customer(s):

Address of customer(s):

Signature of the customer(s) (only for communication on paper):

Date :

(*) delete as appropriate

You can download these Instruction of Revocation [here](#).

Your Neosteel team



[back to Neosteel Product Page](#)

info@neosteel.de

Page updated June 13, 2014