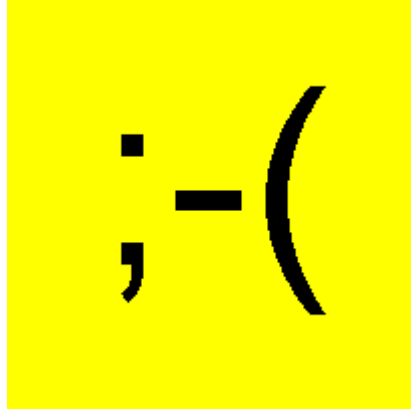


Neosteel Products

Instruction of Revocation



Right of Revocation

As a consumer you can cancel your contract within 14 days in writing (f.i. letter, fax, e-mail) without stating a reason or - if the goods have been handed to you before the time limit has passed - by returning the merchandise. The time limit begins upon receiving this instruction in written form, however not before delivery of goods at the receiver (in case of continuous delivery of the same merchandise not before receipt of the first delivery) and also not before we have fulfilled our duty of information following Article 246 § 2 in combination with § 1 Chapter 1 and 2 EGBGB as also our duties following § 312e Chapter 1 Sentence 1 BGB in combination with Article 246 § 3 EGBGB. To fulfill the time limit of revocation it will do to send the revocation or to dispatch the goods in time. The revocation must be addressed to:

Neosteel GmbH
Bornstraße 8
57629 Malberg
Germany
Gf. Astrid Mende u. Dr. Reinhold Mende
E-Mail: info@neosteel.de

The Right of Revocation does not refer to contracts for delivery of merchandise which will be manufactured according to your specifications (your measurements) or which will be designed unequivocal to your personal needs or which are based by their construction not suited to be returned or which will get worse in a short time or which shelf life limit would be passed, for delivery of Audio and Video Records or of Software as far as the delivered data carriers have been unsealed by the customer as well as for delivery of Newspapers, Magazines and Journals, with the except that the consumer has stated his contract by telephone.

Consequences of Revocation

In case of an effective revocation the services received on either side must be returned and any possible usage (f.i. interest earned) surrendered. If you cannot return the received service wholly or partially or only in a worsened condition, you will be required to render compensation of value. In case of merchandise this does not apply if the damage to the merchandise was exclusively due to inspection – as you might have done in a store. You can also avoid the obligation to restitution by not using the merchandise as if you owned it, and by avoiding anything that might decrease its value. Merchandise that can be sent as a parcel is to be returned on our costs and risk. You will have to pay for the return when the delivered goods are in accordance with the ordered goods and when the price of the goods to be returned is not higher than 40 Euros or if in case of a higher price of the goods you have not paid at the moment of the revocation completely or partly as agreed about in the contract. Otherwise the return of goods is free of costs for you. Merchandise that cannot be sent as a parcel will be collected from your location. Obligations of return of payments must be fulfilled within 30 days. The time limit starts for you with dispatch of your statement of revocation or the goods, for us with their receipt.

End of Instruction of Revocation

You can reach our customer service under the telephone no. 0049-2747-912376 (from the USA 01149-2747-912376) or postal address:

Neosteel GmbH, Bornstr. 8, D-57629 Malberg, Germany

The legal guarantee conditions are valid.

You can download these Instruction of Revocation [here](#).

Your Neosteel team



[back to Neosteel Product Page](#)

[Link to Neosteel's Chastity Belt Page](#)

info@neosteel.de

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